

Quality Policy Statement


Isolatek International is committed to be an established and recognized leader in the innovation, development, manufacturing and service of passive fireproofing solutions. Our dedication to life safety drives us to develop industry leading technology, and we further seek to apply this commitment to industries and applications where a perceived opportunity exists or unsatisfied need met.

There is a commitment by the Company to provide these products and services to customer agreed requirements within specified delivery periods to achieve total customer satisfaction. This is in accordance with ISO 9001:2015. The Company is also committed to continuous improvement of its products, processes and services to enhance customer satisfaction. This commitment extends to continuously improving the effectiveness of the Quality Management System, thus ensuring we strive to achieve optimum quality, reliability, service and efficiency.

Our Objectives:

- A satisfied customer, both internally and externally.
- Close relationships with our customers that lead to a clear understanding of their requirements and a timely response to fulfill their needs.
- Close relationships with our suppliers so they understand our needs and we understand theirs.
- Efficient use of resources, planning and sound management.
- Reduction of non-conformance as a result of driving operational excellence in our manufacturing practices. Our activities are planned around the prevention of defects and waste.

The Management of Isolatek International is committed to active participation in the implementation and review of the Quality Management System and to a corporate climate which encourages excellence through continuous improvement. This policy is reviewed annually for its continued sustainability.

Signed: 

Scott J. Schwartz
Chief Executive Officer

Date: January 23, 2020